



Problem Statement

One of our financial clients had BusinessObjectsXIR2 system that was working sub optimally. Their largest clients were unable to run reports and get data they needed.

Pain Points

The deployed BusinessObjects XIR2 system had following pain points

- Reports for large clients wont run
- Poor response time for reports that ran
- Usage information not available
- Problem areas are not visible
- Unknown System capacity

Solution Approach

Our solution approach was to

- Establish measurements to quantify and classify problems
- Prioritize problem resolution to achieve greatest impact quickly
- Evaluate reporting deployment architecture
- Establish a go-forward road map

Results

Our consultants did health check of the system, and found root cause of the poor performance. Fixing that enabled large clients to run their reports. Next we recommended and implemented environmental changes to improve the performance and through put of the system.