



Problem Statement

One of our Mortgage clients was having issues with scheduling of BusinessObjectsXIr2 Crystal Reports. They didn't have mechanism to automate the scheduling of Crystal reports for various combinations of parameter values.

Pain Points

The manual scheduling of Crystal reports had following pain points

- Manual creation of various combinations of parameters to schedule Crystal reports with
- Scheduling crystal report with each combination of parameter value
- Schedule each report twice (each for Excel and .PDF output)
- Keep track of scheduling outcomes of each report manually
- Prone to humane error

Solution Approach

Our solution approach was to

- Develop SDK application to generate possible parameter combination programmatically
- With SDK application schedule Crystal reports with parameters combinations
- With SDK application generate output in excel and .PDF with single schedule
- With SDK application provide email based notification for every Crystal report that is failed

Results

Our consultants proved the importance of Business Objects SDK. Once the system was in place, Client was able to achieve the highest level of satisfaction with 1 resource only. The Network / Database load was reduced by 50 % as reports needed schedule once to generate excel and .PDF. With Automation client was guaranteed error free performance.